



MOHAMAD DBOUK

IT Infrastructure & Software Solutions Professional

17+ years in IT

2 software products built end to end

Microsoft Certified: Azure Administrator

PROFILE

IT infrastructure and software professional with 17+ years of experience across network and system administration, Microsoft 365, virtualization and data-center operations. Since 2026 I design and build software end to end: CleverOp Clinic, a multi-tenant clinic management platform, and CleverOp Yield, an offline desktop application for production cost control. I take on freelance and remote work in websites, landing pages, web and desktop applications, automation, reporting and infrastructure.

EXPERIENCE

Software & Product Development

07/2026 - Present

Independent · Beirut, Lebanon

- CleverOp Clinic — multi-tenant clinic management web platform: patients, appointments, consultations, billing, communication, reporting and administration. Next.js, NestJS, PostgreSQL.
- CleverOp Yield — offline Windows desktop application for production cost and waste control in bakeries and pastry businesses. Flutter, SQLite.
- Websites & landing pages — design + development, from visual concept to deployment.
- Product design, interface design, engineering, testing and release — end to end.

IT Network Administrator

06/2016 - Present

Directorate of Urban Planning · Beirut, Lebanon

- Lead the team of network administrators maintaining and improving the organization's network infrastructure.
- Implemented security measures that closed known vulnerabilities and reduced security incidents.
- Oversaw the planning and execution of a new data center.
- Manage Office 365 and administer SharePoint for organization-wide collaboration and document management.

IT Support Specialist

07/2013 - 06/2016

Data Pro Links · Beirut, Lebanon

- Supported ISP customers with connectivity problems, network troubleshooting and service queries.
- Monitored the ISP's network infrastructure for performance, reliability and security.
- Kept accurate records of network configurations, customer interactions and resolutions.



CONTACT

- +961 71 279 930
- dbouk_9@hotmail.com
- linkedin.com/in/mohameddbouk
- Beirut, Lebanon

TECHNICAL SKILLS

Infrastructure

Network Administration · Routing & Switching
· Windows Server · Active Directory · Group
Policy · Virtualization — VMware, Hyper-V ·
Backup & Recovery

Development

Web Applications · Website Development ·
Landing Page Development · API
Development · Database Design · Flutter ·
Desktop Applications · TypeScript · Next.js ·
React · NestJS · PostgreSQL

Cloud & Microsoft

Microsoft 365 · Azure · SharePoint

Data

Power BI · Excel · Data Analysis · Reporting

Security & Operations

Network Security · Infrastructure Security ·
System Administration · Monitoring · Backup
& Recovery

LANGUAGES

Arabic	Native
French	Full professional
English	Full professional

CERTIFICATION

Microsoft Certified: Azure Administrator
Associate (Legacy)

EDUCATION

Bachelor of Computer Science

Lebanese University · 10/2005 – 05/2009

- Network Administrator**

09/2009 - 05/2016

Digitech · Beirut, Lebanon

- Ran data backup operations protecting against hardware failure, human error and cyber attacks.
 - Secured the network and provided end-user support and problem-solving.
 - Managed the network infrastructure, configuring policies and security measures for end users.
 - Administered Office 365 for communication and collaboration.

SOFTWARE PROJECTS

CleverOp Clinic

WEB APPLICATION

Modern Clinic Management Platform

CleverOp Yield

FLUTTER DESKTOP APPLICATION

Production Cost & Waste Control

Websites & Landing Pages

DESIGN + DEVELOPMENT

From visual concept to a working website.

ACHIEVEMENTS

- Oversaw Data Center Operations**

05/2018 - 08/2018

Managed all aspects of the Directorate of Urban Planning data center — infrastructure, security and personnel.
- Renovation of Network Infrastructure**

04/2018 - 05/2018

Led the renovation and upgrade of the Directorate's network infrastructure for performance, security and scalability.